

OVERVIEW AND SCRUTINY COMMISSION

Agenda Item 29

Brighton & Hove City Council

Subject:	Place Survey 2008: Findings and Comparator Results		
Date of Meeting:	8 September 2009 Cabinet 17 September; LSP 1 October; Governance Committee 17 November		
Report of:	Anthony Zacharzewski		
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Key Decision:	No		
Wards Affected:	All		

FOR GENERAL RELEASE

1. SUMMARY AND POLICY CONTEXT:

- 1.1 The Place Survey replaced the Best Value User Satisfaction Survey (BVPIs) and provides data for 19 of the new national indicators, all focused on citizen perspectives. It also provides evidence for some of our Local Area Agreement (LAA) targets.
- 1.2 The focus of the Place Survey shifted from satisfaction with services delivered by the Local Authority, to satisfaction with the local area as a place to live. This incorporates services delivered by partners outside of BHCC. For this reason the Place Survey was branded under the Local Strategic Partnership (LSP) and carried the LSP logo in addition to that of the Local Authority.
- 1.3 The fieldwork for the survey was carried out between September and December 2008. The sampling is overseen by the Audit Commission and we exceeded the minimum response rate to make the survey sample robust. We received a total of 2,255 responses from 6,000 (a rate of 38%). The Audit Commission also weight the data in order to make sure that it represents the different groups resident in the city. The attached report (Appendix 1) contains data on Brighton and Hove's comparative performance to other areas.

2. RECOMMENDATIONS:

- 2.1 That the Overview and Scrutiny Commission notes the report.

3. RELEVANT BACKGROUND INFORMATION/CHRONOLOGY OF KEY EVENTS:

- 3.1 The Place Survey was undertaken between September-December 2008.
- 3.2 A final data set containing comparator data was released by the Audit Commission at the end of June 2009. This report is based on that data.

4. CONSULTATION

4.1 None.

5. FINANCIAL & OTHER IMPLICATIONS:

Financial Implications:

5.1 There are no direct financial implications arising from this report.

Legal Implications:

5.2 There are no direct legal implications arising from this report.

Equalities Implications:

5.3 Findings from the Place Survey have been analysed by equalities groups and areas of the city. This information has been made available to service areas, the Equalities and Inclusion Team, the Communities Team, Members, and partner organisations.

Sustainability Implications:

5.4 There are no direct sustainability implications arising from this report.

Crime & Disorder Implications:

5.5 The report contains information relevant to anti-social behaviour and community safety and will be shared with appropriate colleagues internal and external to B&HCC.

Risk & Opportunity Management Implications:

5.6 There are no direct risk and opportunity management implications arising from this report.

Corporate / Citywide Implications:

5.7 The Place Survey findings and this report contain information on B&HCC and partner organisations. The report is to be considered by the LSP in October 2009. Data from the Place Survey has been shared between public sector partners and the Community and Voluntary Sector.

SUPPORTING DOCUMENTATION

Appendices:

1. Appendix 1 – Place Survey Comparative Data

Documents in Members' Rooms/Background Documents

1. None